

# COMPANY PROFILE

- 02-026-3900 (5 LINES)
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- 555 PRASERTMANUKIT RD., KLONKUM,  
BUENKUM, BANGKOK, THAILAND 10240



PRANAKORN TECHNOLOGY  
ENTERPRISE CO., LTD.

# About Us

**Pranakorn Technology Enterprise Co., Ltd.** was officially registered on February 16, 2017, to distribute technology products and has been appointed as an Authorized Distributor in Thailand.

**Pranakorn Technology Enterprise Co., Ltd.** is a leading provider of comprehensive technology and security solutions. With a team of highly skilled and experienced professionals, we deliver top-notch, efficient services to ensure customer confidence and satisfaction. We are dedicated to being a trusted partner in all aspects of technology and security.

## 7 YEARS OF BUSINESS OPERATION EXPERIENCE

1

Security and Fire Solutions

2

Automation and Control Systems

**Pranakorn**  
Technology Enterprise Co.,Ltd.

# PRANAKORN

## TECHNOLOGY ENTERPRISE



“Utilize direct technology  
**selection experiences** from  
**leading brands** that are  
internationally recognized  
and accepted both  
abroad and in Thailand.”

EXCELLENCE IN SERVICE, SUPPORT,  
and award-winning guarantee  
**BEST SERVICE AWARD**

From the Thai Security Association together  
with the ASEAN Business Association in 2017





# Management Team

## MR. PIYAPAN KONGSET Chief Executive Officer

### Educational Background

- High Vocational Certificate: Suratthani Technical College (Industry) in Electronics.
- Bachelor's Degree: King Mongkut's Institute of Technology Ladkrabang, Telecommunications Engineering.
- Master's Degree: King Mongkut's Institute of Technology Ladkrabang, Telecommunications Engineering.

### Work Experience

- 2004-2007 Position: Engineer at CS Loxinfo Public Company Limited.
- 2007-2009 Position: Engineer at True Corporation Public Company Limited.
- 2009-20013 Position: Specialist Engineer at ThaiCom Public Company Limited.

## DR. JIRAPORN KONGSET Sales Manager

### Educational Background

- Bachelor's Degree: Chemical Engineering (with honors) from King Mongkut's Institute of Technology Ladkrabang.
- Doctor of Philosophy (Ph.D.): Chemical Engineering from Chulalongkorn University (with scholarship from Chulalongkorn University)" and "Received a 1-year student exchange scholarship from Kanazawa University, Japan.

### Work Experience

- 2011-2014 Position: Researcher at Bangkok Synthetics Company Limited.



DR. JIRAPORN KONGSET

MR. PIYAPAN KONGSET







# Products & Services

## Security and Fire Solutions

**ARMATURA**



**TVT**



**AVIGILON™**



**PELCO™**



**Sol<sup>n</sup>KING**



**Honeywell**



# Products

Our security technology product group is dedicated to selecting cutting-edge and specialized solutions to enhance safety for our customers. We utilize state-of-the-art technology to ensure the highest quality security, providing peace of mind to our customers.

# Services

Conducting training sessions or seminars to enhance understanding of the products, including providing opportunities for employees to try out these products themselves to enhance expertise and understanding.



**CCTV  
SYSTEM**



**ACCESS CONTROL  
SYSTEM**



**PUBLIC ADDRESS  
SYSTEM**



**FIRE ALARM  
SYSTEM**



**SECURITY SOLUTIONS**

**PARTICIPATING IN SYSTEM DESIGN AND  
DEVELOPMENT**

**DEVELOPING ADVANCED  
SOLUTIONS**

## COMMISSIONING & TRAINING





# Products & Services

## Automation and Control Systems

**PRIVATE SECTOR ● STATE-OWNED ENTERPRISE ● PUBLIC SECTOR**

**INDUSTRIAL FACTORY | HOTEL & CONDOMINIUM**





# WE FOCUS

ON PROVIDING COMPREHENSIVE  
SERVICES TO ENSURE CUSTOMERS  
RECEIVE **THE HIGHEST LEVEL OF  
SATISFACTION.**



# Training Seminar Activities

By Pranakorn Technology Enterprise Co., Ltd.



## Service Centers Nationwide Thailand

Chiang Mai

Phitsanulok

Khon Kaen

Bangkok

Chonburi

Surat Thani

Phuket

Songkhla



### Sales Team

We have a skilled team dedicated to providing friendly and efficient service to meet the needs of all customers in every region of Thailand.



### Training Seminar

Training seminars to provide product knowledge to customers throughout Thailand, both online and offline.



### Service Center

We focus on providing the best service to customers with a professional team dedicated to resolving issues and providing comprehensive product usage advice.



# Service Team

We are committed to providing excellent service to all customers, with a dedicated team of experts who prioritize customer care in all aspects of our business.



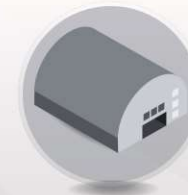
## Service System

Our service system manages and caters to customers, focusing on meeting their needs and ensuring satisfaction. Whether through online services or on-site operations as per customer preferences, we prioritize effective communication, customer data management, and related activities to create a seamless and beneficial customer experience.



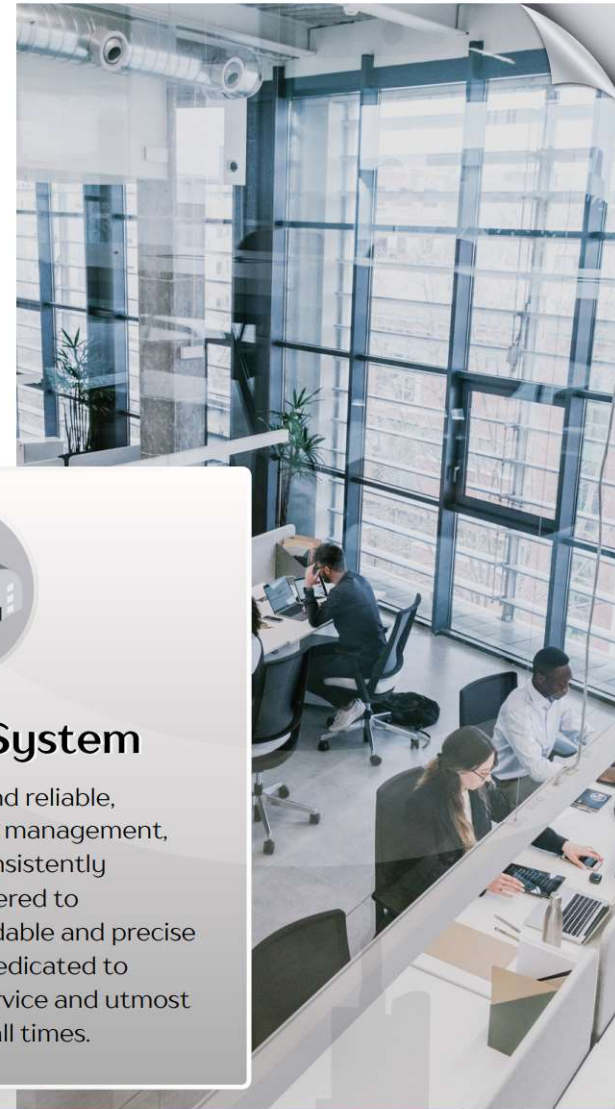
## Maintenance System

Our maintenance system has a team of skilled technicians ready to serve customers' needs. The team is adequately staffed for convenient service delivery, and we have an efficient and effective management system in place. This is to ensure customer convenience in using our services.



## Inventory System

Our inventory is robust and reliable, managed by expert stock management, ensuring products are consistently available and swiftly delivered to customers. With a dependable and precise delivery system, we are dedicated to providing high-quality service and utmost customer satisfaction at all times.



# Support Team

## Sales Support

We have a team of Sales Support specialists in technology and security to efficiently serve customers in sales and service. We focus on ensuring customers receive accurate information and excellent service. Our team is ready to assist and support every step of the sales and service process, ensuring the highest customer satisfaction.



## System Design

We have a comprehensive team specializing in planning and designing security technology, equipped with specialized knowledge and skills to efficiently address and meet our customers' needs.



# Customer Care Process

We genuinely care about and prioritize the satisfaction of each and every customer. We are committed to providing systematic and high-quality service to ensure that everyone receives a positive experience and full attention from us.



Service 01

Receiving customer inquiries or complaints through various channels such as phone, email, or online chat.



Service 02

Analyzing and resolving customer issues or complaints efficiently to find effective solutions.



Service 03

Following up on outcomes and making ongoing improvements to ensure customer satisfaction and high-quality service.



Service 04

Providing additional services or suggestions to enhance customer satisfaction with the received service.

# WAREHOUSE

A LARGE WAREHOUSE IN BANGKOK, THAILAND





# ERP: Enterprise Resource Planning

## 1 Receiving

- **Receiving Inspection:** Check whether the quantity and quality of the received goods match the purchase order.
- **Product Registration:** Record product information into the system for management and verification purposes.
- **Defect Management:** If damaged or non-compliant goods are found, handle them according to the specified process, such as returning the goods.

## 2 Storage

- **Storage Location Identification:** Determine appropriate areas for storing goods in the warehouse.
- **Stock Management:** Plan and systematically manage inventory to ensure easy and quick access when needed.
- **Position Recording:** Record the storage locations of goods in the system to facilitate easy searching and verification.

## 3 Inventory Management

- **Stock Counting:** Regularly count and verify inventory to ensure accuracy.
- **Stock Analysis:** Analyze inventory data to plan for purchasing and production.
- **Inventory Management:** Set minimum and maximum stock levels to prevent shortages or overstocking.

## 4 Shipping

- **Product Preparation:** Prepare goods for shipment, including packaging and labeling.
- **Order Verification:** Check orders to ensure that the shipped items are correct according to the purchase orders.
- **Transportation Management:** Plan and manage transportation to ensure swift and secure delivery of goods to their destinations.



# Why you should choose us

Pranakorn Technology Enterprise Co., Ltd. is a reputable company in all aspects. It has earned the trust of distributors nationwide in Thailand for almost 7 years. The company is committed to providing the best service to its customers, along with quality products and services to fully meet customer needs.



We are committed to providing the highest level of security for our customers, with state-of-the-art and efficient security systems. We understand that customers want confidence in risk prevention and asset protection.

**SECURITY**



We offer modern and high-quality products that are recognized both domestically and internationally. With advanced technology and the latest innovations, we strive to provide customers with products that meet the highest standards and cater to current market demands.

**TECHNOLOGY**



We provide end-to-end services from design to product offerings, as well as developing systems tailored to the needs of each customer. We focus on developing systems that align with customer requirements and satisfaction to help them gain a sustainable competitive advantage in the market.

**SERVICE**






# Contact us

**Pranakorn Technology Enterprise Co.,Ltd.**

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Thank You!

